

# Product Guide

## Professional Services

Apple device management expertise as-a-service

### What is it?

Our bespoke, professional services cover a wide range of Apple device management requirements for businesses, ranging from public sector organisations to large enterprise environments.

Our engineers are widely recognised as leading technical experts in the Apple space, with by far the highest number of international conference and community contributions among all UK specialists - something we take exceptional pride in.

Whether you have a new Jamf Pro system but do not yet have an experienced team to make the most of the technology, are looking to enable advanced automation within your existing environment or have an application built but need help achieving industry compliance - we can work with you on anything Apple.

### Service highlights:

- Experienced engineers
- Apple and Jamf certified to the highest level
- Code level support
- Bespoke training
- Application development
- Workflow design

### Who are Professional Services for?

If you have a particular requirement, problem or need with Apple technology, our consultative approach will simplify the process enabling your organisation to overcome any challenges it may face.

### How does it work?

You will first engage with our experienced pre-sales team. They will help you analyse and determine functional and business requirements, and will be your point of contact for the initial discovery phase of your project. They will be able to ascertain which resources, capabilities and timelines are required to complete the task.

Once the commercials have been completed, your project will be assigned to one of our systems engineers who will be your point of contact through to completion.