

Product Guide



Okta - Identity

Identity management with Single Sign-On, Multi-factor Authentication, Provisioning

What is it?

Okta connects any person with any application on any device. As one of the leading enterprise-grade identity management services, Okta provides centralised identity management, such as Single-Sign-On (SSO), Active Directory (AD)/LDAP, multifactor authentication and simplifies the integration of multiple cloud SaaS application identities.

Service highlights:

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- Single sign-on (SSO)
- Google and Office 365 integration
- Multi Factor authentication
- Integrates with Jamf Connect
- Cloud based identity management
- Integrates with Jamf Pro and datajar.mobi

Requirements:

- **Okta network requirements:** <https://help.okta.com/en/prod/Content/Topics/Security/Firewall/Whitelisting.htm>

Who is Okta - Identity for?

Organisations that rely on legacy identity management solutions, such as Active Directory and are looking to move to the cloud and integrate their SaaS applications with SAML or SSO and adopt a zero-trust, cloud-first strategy.

Related products:

- **datajar.mobi for iOS/iPadOS/tvOS** - Licensing
- **Jamf Cloud for macOS/iOS/iPadOS/tvOS** - Licensing
- **Jamf Connect** - Streamlined Mac authentication
- **Identity/Integration services** - Okta/Azure AD/Jamf Connect/Jamf Infrastructure Manager

How does it work?

Okta is an annual subscription that can be purchased as an add-on for datajar.mobi or Jamf Pro.

In the majority of organisations, Microsoft's Active Directory (AD) is the authoritative user directory that governs access to key business applications. SaaS applications were developed with their own native user directories and, because they run outside of the firewall, are typically beyond the reach of AD. This limitation requires users to remember multiple usernames and logins, and IT is forced to create, manage, and map user accounts in AD and across their SaaS applications. Okta combats these problems with a complete, robust and easy-to-use AD SSO integration.

Active Directory alternatives include LDAP and other on-premises identity managers. In its entirety, the Okta solution overcomes the financial and technological limitations of any legacy identity management scheme you are currently using.

Our partnership with both Okta and Jamf means we can implement a modern identity management solution which tightly integrates into Jamf Pro. This means your Apple users can experience a seamless and unified experience, leveraging enterprise-grade security.

A modern identity service will make way for modern onboarding solutions. Okta can integrate into HR tools, such as BambooHR, to deliver seamless provisioning of new staff members. You'll no longer be required to manually set up a user in multiple systems which can take many hours. From the moment a new member of staff signs their contract, their accounts and devices can be automatically set up.

FAQs

Q: Does Okta replace Active Directory?

A: This is optional. Okta can be used to integrate into Active Directory or can be used to migrate your identity to the cloud.

Q: Why do I need Okta if I have Microsoft Azure AD?

A: Depends. We live in an era where people are the new perimeter. Cloud apps are mainstream, and superior technologies win out over monolithic architectures from single vendors. Customers going through IT modernization need their legacy technologies and applications to work with their modern cloud technologies and applications. Identity, if done right, can serve as the bridge between old and new. All ease of use, scalability, automation, and productivity gains we expect from modernization depend on a future-proof identity architecture. That's why choosing an identity architecture should not be an afterthought. A half-baked identity solution shouldn't be given a hall pass just because it is thrown in for free.

Q: How hard is it to set up Okta for my organisation?

A: This will depend on your functional requirements and IT infrastructure. We recommend a period of consultation to decide what level of integration is required and what applications are supported within your organisation.

Q: Can you set up Okta for me?

A: Yes, we are proud to be Okta Select partners. Based on a discovery workshop, we can create an implementation plan that is bespoke to your organisation.

Q: How can I justify spending on an identity solution when it comes bundled in for free with my Enterprise Agreement?

A: Before going with the bundle, consider the cost and time required for Active Directory integration using Microsoft instead of Okta. Using Okta allows you to deploy Microsoft faster, with no additional infrastructure, saving time and money in the long run.

Q: Can you help me calculate the savings Okta will bring to my organisation?

A: Yes. Our team will help you calculate the total ROI of using Okta within your environment.

Q: Can I use Okta with Jamf Connect?

A: Yes. Jamf Connect was originally written with Okta in mind and provides seamless user provisioning and identity integration.